

Engauge at Potlotek Gas Bar

Customer: Potlotek Gas Bar, First Nation-Owned Convenience & Fuel Retailer

Systems Used: Bulloch POS + Engauge

Focus: Inventory Control, Employee Management, AR Management, Native Tax Processing



OVERVIEW

Located in Potlotek First Nation, Tracie operates one of the region's busiest and most community-driven gas stations. As her operation grew, she needed a back-office solution that could keep up. Engauge replaced legacy systems and manual processes with an efficient, centralized platform that allows Tracie to manage everything from price updates to employee punches—all without disrupting her team's workflow.

THE CHALLENGES BEFORE ENGAUGE

- No true back-office integration, creating price inconsistencies and time waste
- Price updates required interrupting front-line staff at cash registers
- Limited visibility into AR, employee activity, and inventory discrepancies
- Lack of structured reporting and receipts made theft detection difficult

HOW ENGAUGE SOLVED IT

- Office-Based Price Updates: "I can change prices from my laptop without bothering cashiers—it saves time and improves accuracy."
- Live Inventory Scanning: "I just scan an item and it appears—no need to type or search."
- Employee Management: "It tracks hours, punches, and gives finance a clean overview."
- Traceability & Theft Prevention: "We caught theft by tracking deposit and shift data with Engauge. It makes the investigation more efficient"
- AR Statements Made Easy: "Before, we didn't even send statements. Now it's fast and formalized."
- Native Tax Workflow Support: Integrated with Bulloch and ABM to handle tax exemptions cleanly and in compliance.

OUTCOMES

- 10+ hours/month saved on price and inventory management
- Faster AR and invoice processing with clean documentation
- Improved employee trust and oversight
- Real-time visibility into all operations
- Better fraud detection and resolution

WHY IT WORKS WITH BULLOCH

Engauge seamlessly integrates with Bulloch to deliver deeper functionality:

- Native tax processing alongside daily operations
- Live inventory sync with POS
- Secure, centralized management tools designed for First Nation and community-based operators

"ENGAUGE IS EVERYTHING IN ONE PLACE—INVENTORY, FUEL, EMPLOYEES, INVOICES, EVEN RECEIPTS. IT WORKS, IT SAVES TIME, AND IT GIVES ME CONFIDENCE WE'RE DOING THINGS RIGHT."

— Tracy, Potlotek Gas Bar